

850868/850869 – Power window malfunction

Part Number: 850868/850869

For Vehicle: Skoda Octavia 2010-2013

The Valeo Service Technical department have had several calls stating that after fitting window regulator 850868 or 850869 the power window malfunctions.

After investigating the issue, Valeo technicians have identified that the window regulator is not at fault and the issue is caused by the fact the power window motor fails to detect the window fully open/closed position.

In order to fix the issue, Valeo Service advise to complete the following steps:

1. Open the window fully and disconnect the power window motor from the mechanism.
2. Press and hold the power window open switch until the power window motor stops running.
3. Reconnect the power window motor to the mechanism. Press and hold the power window close switch until the window is fully closed.
4. Wait for 3 seconds then release the switch.
5. Press and hold the power window open switch until the window is fully open.
6. Wait for 3 seconds then release the switch.
7. Check for correct operation.
8. Connect the diagnostic tool and delete all the fault codes.